

CVS Pharmacy® PolyACH solution

Our highly trusted¹ CVS pharmacists deliver targeted engagement for members 65 and older to help reduce unnecessary anticholinergic (ACH) use. They guide members toward safer non-ACH alternatives, supporting better outcomes, and helping plans advance quality performance.



Your members get:



Counseling

on risks and side effects of concurrent ACH use



Outreach

to discontinue one or more ACH medications



Support

with their providers to move to non-ACH alternatives

~5%

**Reduction
in pickup rate**

for 2nd ACH Rx²

89%

of providers

have a positive or neutral reaction to CVS pharmacist outreach regarding therapeutic conversion³

Contact your dedicated representative today at business.cvs.com/contact-us to learn more about how the CVS PolyACH Solution can support your member's health and your quality ratings.

1. CVS #1 health brand reputation: Morning Consult Study, May 2025. 2. In Q3 and Q4 of 2025, as seen in the 30 days post-intervention. 3. Results from a seven-week campaign with a large Medicare plan. Reported by CVS Pharmacy colleagues conducting outreach to patients and prescribers.

Reducing ACH overuse at key intervention points

Patient outreach happens over multiple interactions to optimize results.

Post-pickup

Intervention for patients taking one ACH medication, who fill a 2nd one, to prevent that 2nd refill

[Active now](#)



Mid-fill

End-of-year intervention for patients taking two or more ACH medications, so they start the new year taking one or none

[In development](#)

Fill 00

Intervention for patients taking one ACH medication, to influence decision to avoid picking up a 2nd, new ACH medication

[In pilot](#)

Let's Get Started!

We can typically get your program in place in as few as 40 days*

- Frequent reporting: First performance report provided in ~6–8 weeks, monthly thereafter
- Easy modification: Adjust patient targets or focus medications during the program

Contact your dedicated representative today at business.cvs.com/contact-us or discover the range of CVS Retail Health Solutions designed to help improve outcomes for your members and your business at business.cvs.com/solutions.

*Outreach can begin in as few as 40 days once a contract is signed and data-sharing has been formalized.